

Ahura Scientific

Job Title: **Pharmaceutical Support Specialist**

Position: Full Time
Boston Area
Reports to Customer Support Manager

If you're looking for a place to make your mark, a place where you can shine, take a close look at Ahura Scientific, Inc. You might be attracted to the world-class performance and quality culture of this global company. Maybe you're intrigued by the breakthrough technologies of our products. You might want to be involved in supplying revolutionary products to homeland security, military, life sciences, pharmaceutical, industrial, and communications markets. And you undoubtedly want to be surrounded by the kind of high-caliber, high-performance people you'll find at Ahura Scientific – people who are passionate about striving to achieve the best. Whatever attracts you to Ahura Scientific, you'll find it's a place you'll want to stay. You'll stay for the challenges, rewards and recognition. And you'll stay because of Ahura Scientific's dedication to public safety across the globe.

Ahura Scientific, Inc. is the world leader in the manufacture, distribution and service of breakthrough technology in ultra-compact optical systems for immediate identification of chemical materials. We are a dynamic market leader with sound financial health. Ahura Scientific has enjoyed the kind of tremendous growth and excellent financial condition that allows you to build your future confidently.

Ahura Scientific, Inc. is headquartered in Wilmington, MA. We offer an entrepreneurial environment that is team-centered, customer-driven, quality-focused, and growth-oriented. Working at Ahura gives you access to a robust career development process and challenging opportunities.

Position Description:

Ahura Scientific is looking for a **Pharmaceutical Support Specialist**. The primary function of this position is to support and educate customers in the use of Ahura Scientific's industry-leading analytical devices.

Key Duties and Responsibilities

- Coordinate with customers to plan for, and execute the installation and on-site qualification of Ahura Scientific analytical devices
- Conduct orientation and refresher training with customers, both on-site as well as using WebEx or similar training tools
- Communicate with Ahura Scientific technical staff to coordinate service and support as well as relay customer feedback
- Generate and complete required documentation

Requirements

- B.A. or B.S., in a science field preferred
- Knowledge of laboratory analytical technologies (infrared and Raman spectroscopy would be an advantage)
- Knowledge of pharmaceutical operations, including regulations governing pharmaceutical manufacturing (e.g., GMP, CFR, USP)
- Willingness to accept a significant amount of travel (up to 75%) both domestic and international
- Intense customer focus, responsive, reliable and conscientious

We offer a very dynamic, entrepreneurial work environment and the chance to be apart of a growing company with emerging Material Identification and Homeland Security solutions.

Ahura offers an outstanding benefits package, including health, dental, vision, life and disability insurance, a 401k savings plan, paid time off (PTO), sick and other family friendly leaves, flexible hours. Compensation is competitive and commensurate with skill, knowledge and experience level.

Ahura Scientific, Inc. is an equal opportunity employer M/F/D/V. To achieve our strategic vision we must meet or exceed customer requirements. We will realize this goal by establishing and maintaining outstanding Quality and Quality Assurance Systems. Every employee at Ahura Scientific, Inc. is required to work within the Quality System,

is dedicated to defect-free work, following established procedures, and delivering products and services that are world-class!

For consideration, please send your resume (electronic submissions only) to hr@ahurascientific.com.